Client Individual Rights

388-877-0600 (WAC)

1) Each agency licensed by the department to provide any behavioral health service

must develop a statement of individual participant rights applicable to the service

categories the agency is licensed for, to ensure an individual's rights are protected in

compliance with chapters 70.96A, 71.05, 71.12, and 71.34 RCW. In addition, the

agency must develop a general statement of individual participant rights that

incorporates at a minimum the following statements. "You have the right to:

(a) Receive services without regard to race, creed, national origin, religion, gender,

sexual orientation, age, or disability.

(b) Practice the religion of choice if the practice does not infringe on the rights

and treatment of others or the treatment service. Individual participants have the right to

refuse participation in any religious practice.

(c) Be reasonably accommodated in case of sensory or physical disability, limited ability

to communicate, limited English proficiency, and cultural differences.

(d) Be treated with respect, dignity, and privacy, except that staff may conduct

reasonable searches to detect and prevent possession or use of contraband on the

premises.

(e) Be free of any sexual harassment.

(f) Be free of exploitation, including physical and financial exploitation.

(g) Have all clinical and personal information treated in accord with state and federal

confidentiality regulations.

(h) Review your clinical record in the presence of the administrator or designee and be

given an opportunity to request amendments or corrections.

(i) Receive a copy of agency complaint and grievance procedures upon request and to

lodge a complaint or grievance with the agency, or Regional Support Network (RSN), if

applicable, if you believe your rights have been violated; and

(j) File a complaint with the department when you feel the agency has violated a WAC

requirement regulating behavior health agencies.

(2) Each agency must ensure the applicable individual participant rights described in

subsection (1) of this section is:

(a) Provided in writing to everyone on or before admission.

(b) Available in alternative formats for individuals who are blind.

(c) Translated to the most commonly used languages in the agency's service area.

(d) Posted in public areas; and

(e) Available to any participant upon request.

(3) Each agency must ensure all research concerning an individual whose cost of care

is publicly funded is done in accordance with chapter 388-04 WAC, protection of human

research subjects, and other applicable state and federal rules and laws.

(4) In addition to the requirements in this section, each agency enrolled as a Medicare

and/or Medicaid provider must ensure an individual seeking or participating in

behavioral health treatment services, or the person legally responsible for the individual

is informed of their Medicaid rights at time of admission and in a manner that is

understandable to the individual or legally responsible person.

\*\* I have received the required statements of rights and by signing below I indicate that I have

read these and the information provided was explained.

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Client Signature Date